Colposcopy Referral Guidelines

This is a reminder to please ensure that when referring a patient to colposcopy, a copy of the cervical cytology report is sent with the referral letter. This allows us to prioritise the patients and ensure that they are seen according to the NHS Cervical Screening Programme guidelines (i.e. within 2 weeks, 4 weeks or 8 weeks). We aim to see all patients within a maximum of 6 weeks. Please note that we expect the patient to be available to attend the appointment within these guideline times.

Patients referred with postcoital / intermenstrual bleeding should be referred to Gynaecology Outpatients rather than Colposcopy Outpatients.

Catherine King (Nurse Colposcopist and Hospital Based Programme Co-Ordinator) has now left the department and her replacement in this role is Sue Ogden. If you have any queries regarding Colposcopy please contact us on 0208 746 5927.

Dermatology Course - The Skin in Your Practice

The post-graduate centre will be hosting a 2-day dermatology course, entitled "The Skin in Your Practice". Topics covered will include Psoriasis, 'lumps and bumps', paediatric emergencies, eczema and acne. The cost for the course is £175. The full agenda and registration details can be found here.

Increasing Use of the NHS Number

We have been actively working to increase our usage of the Patient NHS Number as the main patient identifier (in conjunction with the hospital number). For example, we have been raising awareness amongst our staff about the importance of using the NHS number, and we are aiming to include the NHS number on all hospital correspondence (e.g. discharge summaries). Please note that the NHS number will only be included on correspondence once it has been validated with the national database, so it may not always be present. Full details of this project can be found here.

Please help to increase compliance further by ensuring that all referrals include the NHS number and that all demographic data is kept up to date.

Further NHS Number information for staff and patients is available from: http://www.connectingforhealth.nhs.uk/systemsandservices/nhsnumber/staff/toolkit

New Matchday Health Clinic at Chelsea Football Club
Chelsea Football Club and Chelsea and Westminster Hospital have joined forces to provide a mobile screening clinic on matchdays at Stamford Bridge. The services provided by the clinic include sexual health checks, urine screening, measuring of blood pressure, BMI and obesity checks, information about cancer screening, and advice for stopping smoking or cutting down on alcohol. The clinic was officially opened by ex-Chelsea player John Hollins and his son, BBC presenter and Strictly Come Dancing winner Chris on Sunday 7th February.

The clinic is completely free and confidential. It will be situated by the Stamford Gate and will open 4 hours prior to kick-off at all weekend Chelsea home games until the end of the season.

New Community Services in Westminster

We have launched two new community services within NHS Westminster. Our new gynaecology and dermatology services offer the following benefits:

- Consultant-led service
- “See and treat” one-stop service
- Appointments within 10 days of referral
- On Choose and Book
- **Gynaecology**: Provided at South Westminster Clinic for patient convenience (also at Health @ Stowe from 18th March, Marylebone Health Centre from 30th March, and Queens Park Health Centre from April)
- **Dermatology**: Provided at four sites across Westminster (South Westminster Centre, Health @ Stowe, St John’s Wood Medical Practice and The Soho Centre of Health and Care)

For CLH Practices, referrals should be made to both services via the PRS.

If you have any queries about the service please contact me on alex.prior@chelwest.nhs.uk.

Changes to Phone Numbers

You may have noticed that some of the Trust's phone numbers are now displayed as 0203 315 XXXX numbers. Please note that the old numbers (e.g. 0208 746/846/237 XXXX) will continue to work for 18 months, so you can use either format. The last four digits will remain the same. Therefore, my telephone number is both 0208 237 2275 or 0203 315 2275.

Changes to Stroke and TIA Services

As per my previous message, stroke services in the area have been reconfigured. Here is a brief reminder of the changes:

- Stroke victims will initially be taken to a hyper-acute stroke unit (e.g. Charing Cross or St George's) and will only be admitted to C&W once they are stable (after approx 3 days)
- To refer patients with a suspected TIA, please complete the new TIA referral form and fax it to the number listed on the form. The patient will be given
an appointment within 24 hours. *This is not a 'walk-in' service so please do not ask patients to come to the hospital unannounced.*

- At weekends, high-risk TIA patients (ABCD2≥4) should be referred to a hyper-acute stroke unit (e.g. Charing Cross or St George's).

If you have any queries please contact the Trust's stroke co-ordinator: johnathan.kelly@nhs.net / 0208 237 5269 / Bleep 0385.

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**Virtual Gastro Clinic**

We welcome any feedback that you have on the Virtual Gastro Clinic which was developed last year. Rather than coming in to receive test results, many patients now receive the result by letter, removing the need for them to visit the hospital. If there is an abnormal result or a problem which requires further investigation, a registrar writes to the patient and their GP explaining what is planned, and the relevant departments (e.g. radiology, endoscopy) will contact the patient to arrange the next steps. We hope this has improved the patient experience so please send any feedback you have to Dr Marcus Harbord at marcus.harbord@chelwest.nhs.uk.

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**Consultant Joiners/Leavers**

**Joiners**

- Dr Dionysios Alexandrou, Locum Consultant, Neonatology
- Dr Alan Steel, Consultant, Gastroenterology
- Mr. Jorge Leon-Villasalos, Consultant, Burns
- Mr. Helgi Sigurdsson, Consultant, Vascular Surgery
- Dr Louise Fearfield, Consultant, Dermatology
- Dr Himala De Zoysa, Locum Consultant, Anaesthetics
- Dr Raka Srivastava, Locum Consultant, Anaesthetics
- Dr Melanie Speakman, Locum Consultant, Anaesthetics
- Dr Somashekkharappa Kadur, Locum Consultant, Anaesthetics

**Leavers**

- Dr Mohammad Jawad, Consultant, Burns
- Dr Tariq Mahmood, Locum Consultant, Gastroenterology
- Mr. Harry Schneider, Consultant, Vascular Surgery
- Dr Louella Vaughan, Locum Consultant, Acute Medicine
- Ms Gulnaz Majeed, Locum Consultant, Obstetrics

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**Disclaimer:** Chelsea and Westminster Hospital NHS Foundation Trust provides general hospital services to the local population and specialist tertiary services in a range of specialties including HIV, Burns and Paediatrics to patients from a wider area. We are a teaching hospital and a main campus of Imperial College School of Medicine.

In the Healthcare Commission’s 2009 annual performance ratings, the Trust was rated as 'Excellent' for its use of resources and 'Excellent' for the quality of its services, placing us among the top 9% of NHS trusts in England. Furthermore, 90% of patients taking part in the NHS patient survey 2007 rated their care at Chelsea and Westminster as 'Excellent', 'Very good' or 'Good'.

For more information about the Trust, please visit [www.chelwest.nhs.uk](http://www.chelwest.nhs.uk)